------------------------------------------------------------------------------------------------------------------------ Endesa 2004

\*{publishing, Sustainability Report, commitment, report, ENDESA's actions, sustainable development}

\*{Company, public account, actions, Report, focused}

\*{Report, distributed, documents, furnished, shareholders, Annual General Meeting, testament, readiness, total transparency, information, parties, conviction, Company's commitment, sustainable development, contributor, creation of value, shareholders, trust, provision, quality customer service, professional, personal development of employees, forging, relationships of trust, cooperation, contractors, suppliers, development, wellbeing, communities, operate}

\*{Sustainability Report, guidelines of Global Reporting Initiative (GRI), balanced, fair, view of economic, environmental, social activities of Company}

\*{coincident, publication, Annual Report, published, Seven Commitments Sustainable Development, document, sets, sustainability policy, commitments, customers, shareholders, communities, operates, ethical conduct, innovation, environment}

\*{commitments, responsibility, work, Company, goal, unstintingly strive, incorporate, daily work}

\*{information, structured, reflect, actions, initiatives, Company, concrete response, commitments, demonstration, commitment, sustainability, real, practical terms, execution, activities}

\*{commitment, quality customer services, increasing, investments, distribution, facilities, reinforcing, sales, channels, services, striving, fairly, customer, enquiries, complaints, achieved, advances, indicators, customer service quality, continuity, supply}

\*{Company, achieved, satisfactory, financial results, shareholders, net income, businesses, generating, margins, demonstrating, compliance, strategy, communicated, markets}

\*{Company, activities, health, occupational risk prevention, launched, initiatives, designed, promote, professional development, employees, opinions, expectations}

\*{ethical conduct, Spanish companies, application, principles, transparency, corporate governance, achieved, public recognition}

\*{environmental protection front, regulatory decisions, climate change, Kyoto Protocol, approval of National Allocation Plan Emission Rights}

\*{field, demonstrated, responsibility, determined approach, challenge, Kyoto objectives, manner, consistent, need, guarantee, safe, supply of electricity, costs, acceptable, country, suitably diverse range, energy sources}

\*{reduced, emissions, Spanish electric utility, share, best practice, environmental matters, investees, world}

\*{first Spanish company, submit, receive, approval, Clean Development Mechanism (CDM) project, flexibility, mechanisms, created, Kyoto Protocol}

\*{Company, area of energy efficiency, foundations, major drive, innovation, technology, design, I&T Program, priority focuses, quality of service, energy efficiency, growth facilities, products, services, environmental activities, associated, principles, sustainable development}

\*{distinguished, endeavors, contribute, social, economic, cultural development, countries, communities, operates}

\*{work, key features, corporate, track record}

\*{resources, allocated, field, proportionate, scale, profits, running, Company, investments, social responsibility initiatives, Spanish companies, active, undertaking, actions, activities, attuned, needs of beneficiary populations}

\*{commitment, implementing, promoting, ten principles, United Nations Global Pact, launching, initiatives, promoting, awareness, adoption of principles, aimed, shareholders, employees, customers, suppliers, contractors, investees, subscribe, principles, participate, national platforms, supporting, countries, operate}

\*{initiatives, undertaken, Company, advance, fulfillment, commitments, sustainable development, seven areas, equal importance, prioritized, neglected, opportunistic reasons}

\*{affirm, move, right direction, underpinned, integrated approach, sustainability, attuned, criteria, accepted, international level, linked, mission, vision, values, Company}

------------------------------------------------------------------------------------------------------------------------ Endesa 2005

\*{publicly announce, progress, actions, sustainable development}

\*{publishing, Report, willingness, furnish, information, transparently, responsibly, company’s sustainable behavior, contributes, creating, value, investors, firm, high-quality service, customers, fostering, professional, personal development of employees, establishing, relationships, founded, collaboration, contractors, suppliers, contributing, development, welfare, social environments, operates}

\*{editions, Sustainability Report, aims, identify, respond, interest, company’s business behavior, key stakeholders, communities, associated}

\*{editions, Report, prepared, Global Reporting Initiative (GRI), Guide, accurate, balanced, reasonable image, sustainability efforts, address, economic, environmental, social issues}

\*{Spain’s largest electricity company, largest, Europe, leading, private electricity company, Latin America}

\*{Company, sustainable development, concept, dual approach, efficient use, resources, creation, wealth, welfare society}

\*{information, presented, publication, structured, principles, Company’s sustainability policy}

\*{policy, shaped, Seven Commitments, Sustainable Development, approved, published, constitute, guide, basis, sustainable behavior}

\*{Commitments, call, working, Company, comply, build, daily working lives}

\*{content, Sustainability Report 2005, organized, structure, order, seven commitments, covering, initial introductory chapter, setting, strategic sustainable-development, aspirations, goals, key actions, initiatives, Company, customers, shareholders, employees, social environments, operate, ethical behaviour, innovation, environment}

\*{key specific actions, area, Strategic Environment, Sustainable Development Plan}

\*{Plan, reflects, commitment, act responsibly, efficiently, competitively, Company’s areas of action, seven commitments, long-term relationships, stakeholders, founded, mutual benefit}

\*{half-stage, Plan, achieved, reviewed, extend, update, content}

\*{data, facts, development, seven commitments, sustainability, customers’ benefit, total investment, electricity, transport, distribution, facilities, countries, operate}

\*{total investment}

\*{Spain, investment, operational, technological progress, distribution, business, framework, Company’s Quality Plan, quality of service, improved}

\*{SAIDI, system average interruption duration index, standard indicator, express, interruptions supply, availability, service}

\*{Latin America, improvement, average annual interruption time per customer, achieved}

\*{shareholders, commitment, creating value, maximum priority, high return investment, developing, Strategic Plan, presented, markets, document, *Stronger Businesst, Greater Value}*

\*{commitment, Company’s net profit, largest history, reaching, growth}

\*{Company’s shares, revalued, Spanish Stock Market, high figure}

\*{commitment, health, safety, personal, professional development of employees, reduction, accident rate, workers, falling}

\*{Strategic Plan Preventing Workplace Accidents, approved, launched, Spain, Portugal}

\*{awareness-building plan, reduce, workplace accidents, Company’s suppliers, contractors, approved}

\*{plan, launched, covers, worker-safety targets, company self-diagnosis, drafting, action plans, self-diagnosis}

\*{sphere of ethics, launched, Ethics Channel, personnel of Company, subsidiaries, report, improper, inappropriate behavior, external independent channel, guaranteeing, confidentiality, communications, anonymity, channel}

\*{Ethics Channel, Company, consolidated, role, driving force, ethical behavior, transparency, ambits, areas of business, operates}

\*{improve, environment record}

\*{Spain, Portugal, CO2 emissions, fell}

\*{same period, electricity production, doubled, high rate, environmental efficiency, achieved, Company, period, plain}

\*{result, reflects, Company’s firm commitment, clean fuel technologies, developing, renewable-energy facilities, increasing, energy efficiency, power stations}

\*{Biodiversity Conservation Programme, devised, approved, ENDESA Strategic Environment and Sustainable Development Plan}

\*{programme, contribute, valuing, natural heritage, acts, environmental framework, reference, development, new projects, Sustainability Policy, safeguard, natural environments, territories}

\*{improved, efficiency, firm push, ENDESA, new strides, technological innovation, direct activities, resources, partnership, companies, research centres, scientific institutions}

\*{Company, encouraged, employees, participate, innovation processes, Novare Programme}

\*{programme, targeted, scientific community, countries, operate, opened, ENDESA’s employees, companies, gather, new ideas, field, reward, best, prizes, public recognition, Company}

\*{investment, ENDESA, contribute, social, economic, cultural development, communities, operate}

\*{investment, totaled, funded actions, aimed, covering, basic social needs, driving, communities’ economic development, education, culture}

\*{further example, ENDESA’s social commitment, companies, stake, joined, United Nations Global Pact}

\*{Company, undertaken, adopt, support, promote, principles, Pact, integrate, strategies, policies, day-to-day business activities}

\*{subsidiaries, formally, directly, initiative, guide, drafted, facilitate, homogeneous, integrated development, implementation, Global Pact principles, company, subsidiaries, smooth, incorporation, ten principles, Global Pact, action plans}

\*{Company, progress, sustainability path, positioned, companies, receive, international recognition, independent organisations, working field}

\*{results, compliance, Strategic Environment, Sustainable Development Plan, firm base, strengthening, commitment, future, Company’s international relevance, electricity sector, firm commitment, communities}

------------------------------------------------------------------------------------------------------------------------ Endesa 2006

\*{Sustainability Report, interest groups, detailed analysis, activities, undertaken, sustainable development}

\*{balance, advances, results, areas, sustainability, Company’s global, balanced perception}

\*{conviction, needs, expectations, interest groups, sustainable responsibilities, groups, development of businesses}

\*{commitments, customers, safe, high-quality electricity supply, return, shareholders, faith, Company, foster, professional development, employees, guarantee, health, safety, create, wealth, communities, operates}

\*{embracing, initiatives, preserve, natural resources, used, efficiently}

\*{invest, substantially, technological innovation}

\*{global, balanced perception, sustainability, Seven Commitments Sustainable Development, announced}

\*{guide, corporate conduct, principles, demand, employees, remuneration system, Company’s Corporate Integrity Rules}

\*{function principles, corporate conduct, sustainability pledge, interest groups, structure, Report, manner, commitments, activities, compliance}

\*{extensive introduction, report, details, information, scale, nature of businesses, manages, sustainability issues}

\*{Appendices, readers, contact channels, location, compliance indicators}

\*{identify, address, concerns, interest groups, Report, drawn up, G3 Guidelines, Global Reporting Initiative (GRI), balanced, benchmark overview, work, Sustainability}

\*{external, independent company, verified, commitment, complying, GRI indicators, Accountability principles, Global Compact, commitment, OECD principles, United Nations’ Millennium Project}

\*{detail, advances}

\*{improvement, quality of supply, Spain, Company’s history, investment, distribution, facilities, Spain, Latin America, total shareholder return, improvement, accident rates, businesses}

\*{adaptation, Spain, requirements, Unified Code of Good Governance, management, Ethics Channel, interest groups, access, Company’s website, invested, social development, net profit, pursued, home, abroad, climate change, Company ranked, best companies, KDL Global Climate, certification, generation, distribution, business, Latin America}

\*{worth mention, increased R&D projects, Spain, position, national Strategic Consortiums Technical Research (CENIT), certification awarded, management model compliance, standard}

\*{initiatives, decisive, obtaining, best evaluation, electricity sector, worldwide, prestigious, Dow Jones Sustainability World Index (DJSI World), projects, concluded, termination, Annual Sustainable Development Action Plan 2006 (PADS)}

\*{Company’s active role, disseminating, 10 universal principles, United Nations’ Global Compact}

\*{investees, support, propagate, principles, fall, jurisdiction}

\*{successes, acknowledgements, lead, complacence, social needs, increasing, expectations, sustainable development, interest groups}

\*{successfully concluded, initiatives, Strategic Plan Environment and Sustainable Development, beginning, Company, Strategic Sustainability Plan, identify, initiatives, world’s leading companies, corporate sustainability}

\*{stress, targets, Strategic Plan, key aims, develop, businesses, advantage, growth, markets, operate, defend, shareholders’ interests, high return investment}

\*{accomplishments, works, Company, backdrop, launched, Company}

\*{process, defend, shareholders’ interests, decide, Company’s future}

\*{paramount importance, industrial project, interests, employees}

\*{Company, ability, businesses, excellent results, advantage, opportunities, markets, operates}

\*{investment commitment, Spanish electricity sector, example, good corporate governance, sustainable development, worldwide scale}

\*{criteria, Company, expound, occasions, process, expressed, strict adherence, law, corporate, laws, upheld, future, interests of shareholders, customers, employees, suppliers, demand, communities}

------------------------------------------------------------------------------------------------------------------------ Endesa 2007

\*{Annual Sustainability Report, stakeholders, analysis, sustainable development initiatives}

\*{increase, company’s sustainability initiatives}

\*{approved, Seven Commitments Sustainable Development, public declaration, business principles of conduct, company, followed, public nature, commitments, adoption, works, company, new boost, sustainability effort, increase, initiatives, field}

\*{context, discussed, full detail, report}

\*{Spain, obtained, level of service continuity, customer satisfaction quotient, electricity provisioning services, invested, allocated, energy infrastructure}

\*{accident rates, employee training, efficiency, Ethics Channel}

\*{cut, CO2 emissions, company’s emission levels}

\*{research, CO2 capture, storage systems, developed, Global Energy Efficiency Plan, invested, social initiatives, total earnings}

\*{data, report, continuity, widely respected commitment, sustainable development}

\*{rated, world’s leading companies, sustainability, entities, Dow Jones Sustainability Index, ranked}

\*{leader, sustainable development sector}

\*{underline, companies, compose, Dow Jones Sustainability Index, demonstrate, expertise, sustainability}

\*{second relevant item, improvement, reporting, sustainable development initiatives}

\*{publication, first Sustainability Report, adjusted, practices, commonly accepted, international sustainability standards}

\*{Sustainability Report, Global Reporting Initiative’s (GRI) G3 Guidelines, conveys, precise, balanced, benchmarked overview, work, sustainability}

\*{external, independent company, verified, commitment, complying, GRI indicators, Accountability principles, Global Compact, commitment, OECD principles, United Nations’ Millennium Project}

\*{Annual Report, company, economic, environmental, social challenges, global approach, sustainability}

\*{mission , value, community, provision, basic, accessible, quality service, responsible stewardship, natural resources, promote, research, eco-efficiency, shareholders’ interests, encourage, professional, personal development, employees, address, social needs, communities, company, operates}

\*{success, objectives, step, creation, implementation, Strategic Sustainability Plan, targets, Environment, Sustainable Development Strategic Plan, ended, objectives}

\*{new Plan, strengthen, commitment, sustainable development, present, future, challenges, facing, industry, fight, climate change}

\*{challenges, opportunity, create, value, society}

\*{information, challenges, opportunities}

\*{report, understand, understand}

------------------------------------------------------------------------------------------------------------------------ Endesa 2008

\*{Annual Sustainability Report, detailed analysis, sustainable development initiatives}

\*{company, commitment, sustainable development, commitment, future, growth}

\*{transparent, adherence, sustainability principles, underpin, business model, management philosophy}

\*{markets, specialist bodies}

\*{Suffice, few multinational companies, world sustainability leader, sector, Dow Jones Sustainability Index, selective index, members, accredit, use, good practices, fields, sustainable development, corporate responsibility}

\*{company, challenges, sustainable development, opportunity, build, new energy model, global, sustainable}

\*{model, capacity, supply, growing demand, energy, protecting, environment, unwanted repercussions, energy use, climate change}

\*{need, supply energy, people, access}

\*{construction, new energy model}

\*{new phase, development, business model, defining, strategic plan, anchored, sound economic growth, encompassing principles, social progress, environmental balance}

\*{mainstays, new development phase, Sustainability Plan (PES)}

\*{aim, plan, foundations, company, progress, commitments, incorporate principles, sustainable development, management, operational spheres}

\*{execution, steps, launch, new initiatives, programmes, projects, place, strengthened}

\*{company, working, exceed, social expectations, stakeholders, security, supply, combating, climate change, socio-economic development, local scale, compliance, UN Global Compact}

\*{commitment, customers, access, energy, optimum conditions, quality, security}

\*{obtained, record figures, continuity, supply}

\*{Spain, average interruption duration index (TIEPI), improvement, signaling, best quality service, level achieved, company’s history}

\*{Latin America, continuity, supply index, improved}

\*{employee management, company, approved, Integrated Talent Management model, redoubled efforts, areas, occupational health, safety, obtaining, reduction, accident rates, diversity management, source of wealth, innovation, education, company, employees}

\*{fight against, climate change, reduced, specific CO2 emissions, trend}

\*{Emissions, lower, compared, initial target}

\*{company’s total emissions, SO2, particulates, countries, operate, lower}

\*{Spain, Portugal reductions, achieved, actions, targets, national emission reduction plan, investment}

\*{working proactively, constantly-evolving regulatory environment, regulates, energy model, introducing, new opportunities, energy efficiency, fomenting, use, low-carbon production technology}

\*{companies, involved, developing, principles, Global Compact, international, local level, countries, operate}

\*{understand, global initiative, spread, conviction, sustainable development, corporate responsibility, business models, modern, well-run companies}

\*{innovative projects, Colombia, discounts, electricity bills, customers, recycle, urban solid waste, won, 2008 World Business and Development Awards, conferred, UN Development Programme, International Chamber of Commerce and International Business Leaders Forum}

\*{Sustainability Report, aims, society, markets, account, performance, sustainable development, capacity, generate, value, countries, regions, operate}

\*{factors, business philosophy, conceive, conduct, business, emblems, identified}

\*{future, report, understanding}

\*{Sustainability Report, accordance, Global Reporting Initiative’s (GRI) G3 Guidelines, verified, external, independent entity}

\*{appraisal, level of compliance, GRI indicators, Accountability principles, Global Compact, commitment, OECD principles, United Nations’ Millennium Project}

\*{complacent, detailed, balance of efforts, successes, failures}

\*{improve}

\*{goal}

------------------------------------------------------------------------------------------------------------------------ Endesa 2009

\*{Annual Sustainability Report}

\*{document, intended, inform, stakeholders, sustainable development initiatives, undertaken, company}

\*{commitment, sustainability, hallmarks, traits}

\*{understand, commitment, three- dimensional concept, shapes, responsible social, economic, environmental conduct}

\*{pledge, principles, concept, effectively incorporated, values, business mission, vision, decision-making processes}

\*{commitment, real, effective, companies, business Group, employees}

\*{integral part, economic compensation systems, codes of conduct, employees, partners, work}

\*{global concept, Seven Commitments, Sustainable Development, company, basis of sustainability policy}

\*{seven commitments, obligations, responsibilities, customers, shareholders, employees, communities, operate}

\*{address, issues, ethical conduct, transparency, technical innovation, energy efficiency, environment}

\*{reliable, accessible, supply of energy, areas, operate, social, environmental aspects, activity, business management model, objectives, company, worked hard}

\*{cemented, position, leadership, activity, contribution, sustainable development}

\*{activities, undertaken, seven commitments, priorities, combating, climate change, strengthening, local communities}

\*{activity, face, global challenges, international economic crisis, new regulatory frameworks, increased access, energy supply, environmental protection}

\*{initiatives, company, capacity, new market demands, prepared, advantage, opportunities, arise}

\*{Sustainability Report, accordance, Global Reporting Initiatives (GRI) G3 Guidelines, verified, external, independent entity}

\*{reflects, appraisal, level of compliance, GRI indicators, Accountability principles, Global Compact, commitment, OECD principles, United Nations Millennium Project}

\*{stress, work, do}

\*{achievements, prompt, work harder, want, indispensable partner, economic, social, environmental progress of countries, operate}

------------------------------------------------------------------------------------------------------------------------ Endesa 2010

\*{publishes, annual Sustainability Report, first companies, world, accomplish}

\*{commitment, sustainable development, main pillars, company’s strategy, management model}

\*{sustainability policy, Seven Commitments, Sustainable Development, published}

\*{commitments, ethical conduct, transparency, technical innovation, energy efficiency, environment, customers, shareholders, employees, communities, company, operates}

\*{strategy, sustainable development, Sustainability Plan}

\*{report, reflects, objectives, implement, strategy, company level}

\*{plan, intensive roll-out, initiatives, publication}

\*{stock, Sustainability Plan’s programmes, actions, progressed, data, scheduled progress, progress, measures, company, fight, climate change}

\*{commitment, sustainable development, senior management, affects, areas of company}

\*{Sustainability Plan, comprises, tracking indicators, senior management’s Sustainability Scoreboard, sustainability, statement, intent, roadmap, leading, tangible action}

\*{company, successfully, competitively, face, challenges, affecting, global sector, recession, growing energy demand, climate change, development, sustainable, diversified energy mix}

\*{new Global Reporting Initiative (GRI) G3}

\*{guidelines, launched}

\*{first companies, awarded, rating, GRI, new guidelines, independently, verified, external entity}

\*{Electric Utilities Sector Supplement, GRI, principles, Global Compact}

\*{anniversary, Sustainability Report, celebrate, achievements, strengthens, commitment, improving, social, economic, environmental performance}

----------------------------------------------------------------------------------------------------------------------- Endesa 2011

\*{Annual Sustainability Report, outlining, commitment, sustainable development, reporting progress, stakeholders}

\*{sustainable development strategy, Sustainability Plan}

\*{excellent performance levels, Plan’s programmes, objectives, achieved, operations, schedule}

\*{Management Committee, approved, Sustainability Policy, response, Seven Commitments, Sustainable Development, customers, shareholders, employees, societies, operate, Policy, detailed, commitments, ethical behavior, transparency, technological innovation, energy efficiency, environment}

\*{commitment, sustainable development, senior management, extends, Company}

\*{Sustainability Plan, monitoring indicators, Sustainability Scorecard, senior management, Company’s employees, implementing, actions}

\*{progress, Sustainability Plan, Company, combat, climate change}

\*{Global Reporting Initiative (GRI), verified independent external body}

\*{complemented, GRI Electric Utilities Sector Supplement, principles, Global Compact}

\*{published, Annual Sustainability Reports, transparent reporting of progress, sustainability, corporate responsibility, stakeholders}

\*{commitment, sustainable, responsible growth, reflected, management model}

\*{aims, create, long-term value, communities, operates, integrating, environmental, social opportunities, overarching strategy}

\*{commitment, Sustainability extends, companies, member, Sustainability Plan (PES)}

\*{PES, structured, seven key lines, lend, continuity, Group’s Seven Sustainable Development Commitments, people, customers, investors, good governance, transparency, environment, technology, innovation, partners}

\*{PES, designed, deal, challenges, fight against, climate change, strengthen, ties, local communities, countries, territories, operates}

\*{Enel’s commitment, Global Compact, boosted, inclusion, Global Compact, LEAD, United Nations (UN) initiative, sustainable companies, world}

\*{involved, working groups, Sustainable Energy, Engagement, Indigenous People}

\*{Sustainability Report, performance, Company’s commitment, Sustainability}

**\*{people}**

\*{concern, safety, **people,** work}

\*{initiatives, occupational health, safety undertaken, countries, operate, targeted, Safety Plan, consolidate, efforts, action, developed, exchange, best practices, synergies}

\*{efforts, succeeded, reducing, rate of serious accidents, good performance}

\*{single goal, achieve, zero accident rate}

\*{combined, **accident frequency rate,** sub-contractors, fell}

\*{principles, gender equality, non-discrimination}

\*{Ministry of Health, Social Policy, Equality, awarded, Equality, Workplace, seal, recognizes, organizations, gender equality}

\*{working, climate, survey, launched, Working Climate Improvement Action Plan}

\*{proposed, actions, enhance, Company’s working environment, completed}

**\*{customers}**

\*{strive, enhanced, **customer** satisfaction}

\*{goal, perceived, best supplier, customers}

\*{improve, continuity of supply, Spain, Portugal, Latin America}

\*{average interruption time (TIEPI), Spain, cementing, ENDESA’s position, best electric utilities, field}

\*{power supply reliability, covers}

\*{improvements, customer service, progress}

\*{Waiting time, reduced, commercial offices, improvement, noted, sales, contracting, activation processes, mass market, quality, improved, meter-reading, billing procedures}

\*{virtual office, demonstrating, future, customer service, channel, expanding, user base}

**\*{Shareholders, investors}**

\*{respect, **shareholders, investors**, formed, Dow Jones Sustainability Index (DJSI), score, equaling, record set, Company, achieved, improvement, score, Carbon Disclosure Project, index, measures, emission reductions, corporate transparency, climate change, mitigation, performance}

\*{shareholder, investor office, personalised service}

\*{offer, performance presentations, present, strategic plan, annual basis, hold, annual Investor Day, investors, visit}

**\*{Good governance, transparency}**

\*{**good governance,** deliver, commitment, new Code of Ethics, Zero Tolerance programme, introduced, reinforce, existing initiatives, Employee Code of Conduct, Charter, governing, senior management, Charter, governing executives}

\*{Company, circulated, new standards, employees}

**\*{Environment}**

\*{Protecting, **environment,** priority}

\*{Environment Plan, focuses, combating, climate change, obtaining, excellence, environmental management, preserving, biodiversity}

\*{Highlights, restoration, Pontes mine, slag heap, create, biodiverse area, Galicia, containing, lake, newly-planted trees}

\*{power, certified}

\*{implement, certify, environmental management systems, review, environmental procedures, place, Latin American facilities}

\*{initiatives, facilities, curb, emissions}

\*{initiatives, total investment, reduce, sulphur dioxide (SO2) emissions, nitrogen oxide (NOX) emissions, particles, large plants}

**\*{Climate change}**

\*{fights, **climate change,** developing, emission-free energy sources, enhancing, energy efficiency, supporting, research and development efforts, curb, emissions}

\*{power, emission-free}

\*{Company, reduced, CO2 emissions, power facilities, annual reduction, equivalent, total yearly emissions}

\*{leader, e-mobility}

\*{leading position, partnership, electric vehicle manufacturers, distributors, public authorities, city councils, Madrid, Barcelona, Seville, Palma, regional government, Extremadura, local authority, island}

\*{commitment, developing, e-mobility, installed, charging, Spain, Latin America}

\*{Enel, retained, leading positions, global carbon market ranking, combined, portfolio, Clean Development Mechanism (CDM) projects}

\*{involved, carbon funds}

**\*{Technology, innovation}**

\*{Company, developed, RDI projects, business lines, corporate technology activities, Technology Plan}

\*{rolled out, smart meters, Remote Management project, installing, smart meters partnership, Enel}

\*{Global Energy Efficiency Plan (PGE3), completed}

\*{Company, lead partner, venture, **Barcelona Smart City** project, initiative, upgrade, power supply system, Barcelona, cutting-edge, smart grid, savings, efficient, sustainable management}

\*{development, prepare, city, energy model, future, underpinned, principles, economic, social progress, local community, enhanced energy efficiency}

\*{leading, *SmartCity* projects, rolled out, Latin America}

\*{working, applying, efficiency, sustainability concepts, public spaces, buildings, grids, integrating, renewable energy, smart storage}

**\*{partners}**

\*{extending, occupational safety policies, suppliers, requiring, same standards, applied, people, working, sub-contractors}

\*{achieved, decrease, serious accidents, suppliers, contractors}

\*{VendorRating System, increasing, purchasing families}

\*{Company, identified, strategic suppliers, contractors}

**\*{Establishing ties, local communities}**

\*{Rising, challenge, create, **ties, local communities**, introduced, implemented, Sustainability Territory Plans, Andalusia, Extremadura, Aragon, Balearic Islands, Canary Islands, Catalonia}

\*{efforts, territorial indicators, established}  
\*{goal, offer, vision, Sustainability, local level, lead, coordinate, implement, local sustainable development actions}

\*{involved, Enabling Electricity programme, encompasses, specific actions, access, electricity, key areas, social projects, grouped}

\*{Projects, guarantee, technological, infrastructure, accessibility, improved kitchens, solar panel installation, electrification, communities, Power programme, lighting, sports facilities, Multicanchas initiative}

\*{Projects, eliminate, economic barriers, lowest income levels, society, Ecoelce, Ecoampla, Brazil, Ecochilectra, Chile}

\*{Creation, capabilities, Pachacútec, Chilectra university chair, Ampla Awareness, Travelling, educational information, Coelcenas Escolas}

\*{Sustainability Committees, Latin America, Argentina, Brazil, Colombia, Chile, Peru, continued work, coordinate, develop, Country Plans, holding, meetings, country, reinforce, **ties, local communities}**

\*{Sustainability meetings, countries, coordinate, criteria, promote, specific corporate projects, stakeholders, reporting, ECountry, Regional Plan, fulfillment, exceeded, level}

\*{Sustainability Report, intended, emphasize, advocacy, communication, culture, Sustainability, beneficial community value}

\*{communication effort, improve, performance, field}

------------------------------------------------------------------------------------------------------------------------ Endesa 2012

\*{commitment, sustainable development, progress, stakeholders}

\*{2008-2012 Sustainability Plan (PES), strategy, area, sustainable development}

\*{plan, completed, successfully, objectives}

\*{commitment, sustainable development, begins, senior management, extends, Company, employees}

\*{Sustainability Plan, monitoring indicators, Sustainability Scorecard, senior management, employees, implementing, actions}

\*{2008-2012 Sustainability Plan, natural successor, 2003-2007 Strategic Plan, Environment and Sustainable Development, definitive implementing tool, Sustainability Policy, response, seven commitments, sustainable development, Company, customers, shareholders, employees, communities, operate}

\*{policy, detailed, commitments, ethical behavior, transparency, technological innovation, energy efficiency, respect, environment}

\*{prepared, version G3.1 of the Global Reporting Initiative (GRI), verified, independent external body}

\*{complemented, GRI Electric Utilities Sector Supplement, principles, AA1000 APS (2008), Global Compact}

\*{sustainability management model, concept, Sustainability forms, principles, Global Compact, integral part, Company’s management strategy, definition, mission, vision, values, individual objectives, senior managers, employees, salaries, achieving, management objectives}

\*{published, 12 Sustainability Reports, transparent reporting, progress, sustainability, stakeholders}

\*{Company, responsible conduct, accountability, sustainability management, key, legitimating, actions, communities, operate}

\*{strategic business, sustainability planning}

------------------------------------------------------------------------------------------------------------------------ Endesa 2013

\*{designed, inform, stakeholders, Company’s sustainability performance, sustainable development, transparency}

\*{commitment, sustainable development, begins, senior management, extends, Company, employees}

\*{2008-2012 Sustainability Plan, carried out, renewed, extended, natural inclusion}

\*{Sustainability Plan, commitment, economic and social development, investment, productive activities, environmentally-sustainable energy, fulfilment, mission, long-term development, businesses}

\*{Sustainability Plan, monitoring indicators, Sustainability Scorecard, senior management}

\*{prepared, version G3.1 of the Global Reporting Initiative (GRI), verified, independent external body}

\*{complemented, GRI Electric Utilities Sector Supplement, principles, AA1000 APS (2008), the Global Compact}

\*{sustainability management model, concept, sustainability, forms, principles, Global Compact, integral part, Company's management strategy, definition, mission, vision, values, individual objectives, senior managers, employees, salaries, achieving, management objectives}

\*{commitment, transparency, underscored, publication}

\*{Company, responsible conduct, accountability, sustainability management, legitimacy, actions, communities, operate}

\*{publicly, renewed, commitment, implementation, disclosure, promotion, United Nations Global Compact (UNGC)}

\*{UNGC, Company, endeavoured, embrace, ten universally accepted principles, areas, human rights, labour, environment, anti-corruption, operations, strategy}

\*{international initiative, memberships, national and regional networks, global initiatives, UNGC framework}

\*{information, actions, Company, upholds, ten principles, businesses, promotes, disseminates, stakeholders}

\*{commitment, respect, protect, human rights}

\*{commitment, Company's mission, vision, values, evidenced, adherence, UNGC}

\*{initiative, Board of Directors, approved, Company's Human Rights Policy}

\*{policy, approved, the boards of directors, subsidiaries}

\*{Human Rights Policy, Company's commitment and responsibilities, human rights, applicable, business activities, corporate operations, company employees}

\*{Approval, policy, commitment, principles, sustainable development}

\*{commitment, new challenges, Company, tackle, decisively, transparently}